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Care Quality Commission Inspection

On 6 February 2014 a routine inspection of our practice was carried out by the healthcare regulator, The Care Quality Commission..

The inspection went very well and we were very pleased to be meeting all of the standards inspected.

- Treating people with respect and involving them in their care. ✓
- Providing care, treatment and support that meets people's needs ✓
- Staffing ✓
- Quality and suitability of management ✓

We would like to thank all patients who agreed to be interviewed by the inspector and for the kind comments that were made.

A copy of the Care Quality Commission inspection report is available on their website at

<http://www.cqc.org.uk/location/1-188361931>

New Associate Dentist

We would like to welcome our new associate dentist Stephanie Clarke to the practice. Stephanie joined us on the 1st of September and is a great addition to the team.

Sam Erabadda

From September 2014, our Associate Dentist Sam Erabadda will be increasing his hours with the practice and Working between 10am and 6pm on Thursdays.

Sedation Training

Marlita, Louise and Adele completed their sedation update training in June with the Society for the Advancement of Anaesthesia in Dentistry, at the University of London. This two day

course ensures that they are up to date with the latest guidelines and that the practice is able to continue to provide IV sedation to patients with high dental anxiety.

Stop Smoking With New Leaf

Text Leaf to 80800, call 0800 389 7712 or visit the New Leaf website at <http://www.stopsmokingwithnewleaf.co.uk>

Impressions Dental Care

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Kimberley
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e: smile@impressions-dental-care.co.uk

Latest Feedback

We routinely ask patients for their feedback and during our last survey, you said that you would recommend our practice, that the service was always very good and pleasant, that the dentist was very friendly and to keep doing what we are doing. If you would like to provide us with your feedback, please complete a form at the practice, online at <http://www.impressions-dental-care.co.uk/feedback.html> send and email to feedback@impressions-dental-care.co.uk, write to us at the above address or speak to a member of staff